# **Quality Policy**

The vision and the purpose of the company GEORGE A. MOULAS - Moulas Scientific is to ensure the prominent position we hold in the market, supplying high quality scientific devices, but also providing excellent scientific / technical support of our products.

#### The basic values of our company are:

- 1. The respect of all those who work with us.
- 2. Quality and efficiency in what we do.
- 3. Teamwork, synergy and collaboration.
- 4. The provision of high quality materials, components & instruments of chemistry, as well as technical & scientific support services, observing the most modern methods.
- 5. Impartiality and integrity in the provision of our products and services as well as in our operation.
- 6. The continuous research, learning and improvement in our subject.

### Our objective goals are:

- 1. The effective and functional planning, design and provision of our products and services.
- 2. The faithful observance of all prescribed procedures.
- 3. The full coverage and satisfaction of the requirements of our customers and partners.
- 4. The continuous improvement of the quality of the products and services we provide.
- 5. The continuous improvement of the efficiency of the Quality Management System of our company.

## To achieve our goals requires:

- 1. Satisfaction of legal and regulatory requirements.
- 2. The identification of potential risks and opportunities, their evaluation and the taking of necessary measures as appropriate.
- 3. The observance of our contractual obligations when selling our goods or providing our services.
- 4. Adherence to company procedures, regulations and policies.
- 5. The continuous monitoring and timely information on the developments around our sector.
- 6. The provision of the necessary resources for the operation of the Quality System.
- 7. The selection of specialized partners.
- 8.1. The continuous training and development of human resources.
- 9. The use of appropriate, reliable and modern equipment.
- The design, adoption, monitoring and implementation of a system of Quality and Performance Indicators & Objectives.
- 11. The pursuit of continuous upgrading of the Quality Policy and its notification to all staff.

All of us, Management and Employees, are COMMITTED to the above, in order to ensure that the name of our company will continue to be synonymous with high quality in the sale of chemical materials / devices as well as in the provision of maintenance and repair services.

## THE ADMINISTRATION